

# Privacy Policy

Last Updated: 22 April 2025

## 1. Introduction

Niricson Software Inc. (“Niricson,” “we,” “us,” or “our”) is committed to protecting the privacy and security of personal information and client data collected through our website and services, including the AUTOSPEX® platform. This Privacy Policy explains how we collect, use, store, and protect your information in compliance with applicable Canadian and international privacy laws.

By using our website or related services, you agree to the practices described in this policy. If you do not agree, please discontinue use of the site.

## 2. Information We Collect

### 2.1 Personal Information

We may collect personal information such as:

Email address

First name and last name

Phone number

Job title

IP address

Cookie data

Usage Data

Information you voluntarily provide through contact forms, demos, surveys, or inquiries

### 2.2 Infrastructure and Inspection Data

In the course of providing AUTOSPEX® and related services, we may process:

2D and 3D models of assets such as dams, bridges, or airfields

Defect vector data, annotations, and geotagged images

Structural and geospatial metadata

Although these datasets typically do not include personal information, they represent sensitive infrastructure data that we protect with the same level of security as personal data.

### **3. How We Use the Information**

We use information to:

Provide and improve our products and services

Respond to user inquiries and support requests

Manage user accounts and access permissions

Conduct analytics and service optimization

Fulfill legal, contractual, and security obligations

Communicate company or product updates when you have opted-in to receive them

We do not sell or rent any personal or client data.

### **4. Lawful Basis for Processing**

We process personal information only when we have a lawful basis to do so, including:

Your consent

Performance of a contract

Compliance with legal obligations

Legitimate business interests that do not override individual rights

### **5. Data Sharing and Third-Party Services**

We may share limited data with:

Authorized service providers or partners under confidentiality and data-protection agreements

Cloud or IT vendors certified to recognized standards (ISO 27001, SOC 2 or equivalent)

Legal or regulatory authorities when required by law

All third-party providers are contractually obligated to maintain the same level of security and confidentiality as Niricson.

## **6. International Data Transfers**

When data is transferred outside Canada, Niricson ensures that adequate safeguards are in place—such as standard contractual clauses or equivalent mechanisms—consistent with applicable privacy laws.

## **7. Data Security**

Niricson applies technical and organizational measures to safeguard all data, including:

Encryption in transit and at rest

Multi-factor authentication and role-based access control

Network firewalls and secure VPN connections

Regular vulnerability assessments and monitoring

Segregation of production and non-production environments

For additional details, refer to our Information and Data Protection Policy (DPP.001.000).

## **8. Data Retention**

We retain personal and infrastructure data only as long as necessary to fulfill the purposes outlined above or to meet legal and contractual requirements. When no longer required, data is securely deleted or anonymized.

## **9. Your Rights**

Depending on your jurisdiction, you may have the right to:

- Access the personal data we hold about you
- Correct or update inaccurate information

- Request deletion of your personal data

Requests can be submitted to [info@niricson.com](mailto:info@niricson.com)

## **10. Cookies and Tracking Technologies**

Our website may use cookies or similar technologies to enhance user experience, analyze web traffic, and improve functionality. You may disable cookies in your browser settings, though some features may not function as intended.

## **11. Data Protection and Governance**

All Niricson employees, contractors, and partners are responsible for safeguarding data. We provide mandatory privacy and security training and enforce access approvals for sensitive systems. Regular reviews and audits ensure continued compliance with privacy and cybersecurity standards.

## **12. Policy Updates**

We may update this Privacy Policy from time to time to reflect legal, technical, or business changes. The “Last Updated” date at the top of this page indicates when the latest version took effect.

## **13. Contact Us**

If you have questions about this Privacy Policy or our data-protection practices, please contact:

 [info@niricson.com](mailto:info@niricson.com)